

## Sustainable Management Policy

Flinders Ports' policy is to provide all clients with services which consistently meet their reasonable expectations. The company is committed to carrying out its operations in a manner that takes into consideration the needs of its customers, stakeholders, communities in which it operates, employees and contractors.

Flinders Ports is committed to highest standards in every aspect of the business with an emphasis on maintaining systems for sustainable management to ensure so far as is reasonably practicable:

- compliance with all relevant international, federal and state legislation and applicable codes of practice
- identification and management of risk across all aspects of the business taking into account risk to people, the environment, infrastructure, the community and other stakeholders,
- the maintenance of a work environment that is underpinned by the Code of Ethics and Behavioural Standard including striving towards a culture of respect, equality, fairness and truthfulness
- setting and monitoring achievable targets for all business activities that are designed to improve the business and its operations
- identification and evaluation of all our processes to ensure minimisation of use of resources, creation of waste and other pollution or undesirable adverse effects
- the maintenance of a culture of open and honest communication with employees, the community, industry participants and stakeholders
- being the leading port and intermodal manager by continuous improvement and innovation through the organisation

These high standards are supported by operating a management system meets or exceeds the requirements for

- Quality (ISO 9001:2008)
- Safety (AS/NZS 4801)
- Environmental Management (ISO 14001: 2004).
- Maritime Security
- Rail Safety

To achieve this commitment, Flinders Ports holds its employees, stakeholders, contractors, suppliers and industry partners to the same standards and employs a cooperative approach to continuing achievement of these outcomes.

Approved by:.....

*Chief Executive Officer*

Date: 18./7./11

Endorsed by:.....

*Chairman of the Board of Directors*

Date: 18./7./11