

# 3 Port Services

## One Stop Shop

Flinders Ports provides your single point of contact for the coordination of port services including tugs, pilotage, mooring labour, berth allocations, harbour services and the handling of dangerous goods for all seven Flinders Ports controlled ports.

To notify Flinders Ports of your requirements for port services simply:

- Submit a fully completed Vessel Entry Form not less than 2 clear working days of vessel arrival to the Client Services Officers/Marine Traffic in Port Adelaide. A response is activated which will determine the berth allocation, services and facilities to be provided.
- To submit electronically, visit the Flinders Ports website at;  
**[www.flindersports.com.au](http://www.flindersports.com.au)**  
and complete the online Application for use of Port Facilities.
- Advise Client Services Officers/Marine Traffic of shipping orders by 1500 Monday to Friday. Operational requirements will be processed for towage in Adelaide and towage and mooring in the Regional Ports by 1530.

A daily shipping schedule will be processed and distributed to port operations service providers in all ports.

Outside of normal hours (Monday to Friday 0900 – 1700) agents should contact the Signal Station for any

changes to the current shipping schedule in all ports.

Client Services Officers/Marine Traffic will process any changes within Flinders Ports and notify port service providers.

## Pilotage Information

### Port Adelaide

Port Adelaide Pilotage services available 24 hours

#### Pilot Boarding Ground

- 2 nautical miles south west of the Entrance Beacon
- Lat 34 deg 48' 13.81"S
- Long 138 deg 20' 48.57"E

#### Safe Anchorage Position

- 1 nautical mile west of the Pilot Boarding Ground
- Lat 34 deg 48' 13.71"S
- Long 138 deg 19' 35.71"E

#### Pilotage to Outer Harbor

Port Limit, vessels up to 300m LOA (oversize vessels by negotiation)

- Approach Channel: 14.2m
- Distance: 8 nautical miles
- Approximate time: 1 to 1.5 hours
- Keel clearance: 10% draft of vessel

#### Pilotage to Osborne

Port Limit, vessels up to 206m LOA

- Channel: 9.3m
- Distance: 12 nautical miles
- Approximate time: 1.5 to 2 hours
- Keel clearance: 7.5% of draft of vessel

#### Pilotage to Inner Harbour

Port Limit, vessels up to 206m LOA (Oversize vessels by negotiation)

- Channel depth: 9.3m
- Distance: 14.5 nautical miles
- Approximate time: 2 to 2.5 hours
- Keel clearance: 7.5% to 10% of draft of vessel (check with Flinders Ports office)

### Regional Ports

- Berthing during daylight hours only most ports: (Port Pirie and Thevenard refer to Flinders Ports office)
- Departure 24 hours
- Keel clearance up to 10% draft of vessel (check with Flinders Ports office)

# Security

Flinders Ports has in place security plans for its ports of Port Adelaide, Port Lincoln, Port Giles, Wallaroo, Port Pirie and Thevenard effective since 1/7/2004.

A Flinders Ports Security Access Card AND a Maritime Security Identification Card (MSIC) is required to gain entry to all of Flinders Ports berths in Port Adelaide, Port Lincoln, Port Giles, Wallaroo, Port Pirie and Thevenard.

The Australian Government has introduced stronger maritime security laws to protect all Australians from the threat of terrorists and others who would disrupt our maritime operations. The MSIC is part of the Australian Government's stronger maritime security laws, which are called the Maritime Transport and Offshore Facilities Security Act 2003 and the Maritime Transport and Offshore Facilities Security Regulations 2003.

You could be fined if you don't display your MSIC when you are in maritime security zone. Individual fines of \$550 could apply.

## Port Adelaide

Access to the inner harbour berths can be gained through a number of electronic access gates. At Berths 29, 27, 18-20 and Osborne you will find electronic entry and exit gates.

M Berth, Adelaide's only oil berth, is classed as critical infrastructure and as such has a number of security measures in place. When a vessel is berthed, a security guard controls access to the berth. When there are no vessels at the berth, access is controlled through the electronic access card.

Outer Harbor Berths 1 – 2 as well as the Signal Station and the Marine Services office can be accessed through electronic entry and exit gates located off the roundabout on Lady Ruthven Drive.

Access to Berth 8, Outer Harbor can be gained with a Flinders Ports Access Card through the electronic gate.

There are a number of dedicated berths in Port Adelaide. Port Facility Operators such as those who operate these berths are required to implement their own Maritime Security Plan and therefore control access to the berth directly.

H and K Berths in the inner harbour are dedicated to Adelaide Brighton Cement and access can only be gained by arrangement with Adelaide Brighton Cement.

Penrice Soda Products operates a dedicated berth also in the inner harbour. Access is controlled directly by Penrice.

Berths 6 & 7 at Outer Harbor are dedicated to DP World Adelaide, the Adelaide container terminal operator. Access to these berths is controlled directly by DP World Adelaide through on site security guards by arrangement only.

Berths 3 & 4 at Outer Harbor are dedicated to AAT Pty Ltd and access can only be gained by arrangement with AAT.

## Port Pirie and Port Lincoln

Access to the Flinders Ports berths in Port Pirie and Port Lincoln can be gained through an electronic access gate.

## Wallaroo, Port Giles and Thevenard

Access can be gained to the Flinders Ports berths in Wallaroo, Port Giles and Thevenard with a Flinders Ports Access Card and a key or PIN code.

## Harbour Services

### All Ports

#### Bunkers

Fuel oils, distillates and lubricating oils are available and can be supplied by road tanker. Permission to bunker is given by the Client Services Officers/Marine Traffic on receipt of a bunker application form.

#### Quarantine Waste Disposal

- Garbage is collected by a contractor whose vehicles call at all ships from 1000 hours each day in Port Adelaide and by request in Regional Ports.
- Oily water and sludge may also be discharged into road tankers for disposal.
- Facilities for rat riddance are available in accordance with international health requirements, including inspection and fumigation services.

#### Welding Permits

Permits for hot and cold work aboard vessels by ship's staff or port engineering firms are available from the Client Services Officers/Marine Traffic in Adelaide. Duty Pilot and Port Operations Supervisors all other ports.

#### Water & Power

- Fresh water available at all berths at 15 to 100 tonnes per hour depending on berth
- Electric power at 415/240 Volts (415V, 3 phase, up to 60 amps) is available from supply points at most commercial berths.

#### Undercover storage

At most berths up to 3000 square metres (Port Adelaide only): Various lease options available.

*Agents can notify requirements for water, power and quarantine waste on the "Vessel Entry Form" which must be filled out 2 working days prior to vessel entering port.*

## Towage Services

### Port Adelaide Tug Usage Guidelines Only

#### Outer Harbor

L.O.A of vessel	Manoeuvre	Number of tugs
Up to 90 metres	IN/OUT Not Turning	Nil
Up to 90 metres	IN/OUT When Turning	1
90 metres to 120 metres	IN/OUT	1
Over 120 metres	IN/OUT	2
Over 206 metres	IN/OUT Not Turning	2
Over 206 metres*	IN/OUT When Turning	2 Z peller Tugs or 3 Tugs

- N.B. Livestock and Car Carriers exceeding 183 metres may require 3 tugs to turn in strong wind conditions. Vessel with bow thrusters and regular calling vessels may have varying tug usage after assessment
- Car Carriers swinging on departure with bow thrusters exceeding 1000hp and wind less than 15 knots may require 1 tug

\*Vessels over 206m may use 2 Z peller tugs in lieu of 3 tugs when turning

- N.B. Bow thrusters may replace tugs on regular calling vessels after assessment
- Vessels over 183 metres may use 2 Z peller tugs in lieu of 3 tugs when turning

Minimum tug requirement may be reduced after assessment of bow thrusters by Pilots



## Inner Harbour and Osborne

L.O.A. of Vessel	Manoeuvre	Number of tugs
Up to 90 metres	IN/OUT Not Turning	NIL
Up to 90 metres	IN/OUT When Turning	1
90 metres to 120 metres	IN/OUT	1
120 metres to 183 metres	IN/OUT	2
Over 183 metres	IN/OUT Not Turning	2
Over 183 metres	IN/OUT When Turning	2 Z peller Tugs or 3 Tugs

## Tug Agents

### Port Adelaide, Port Giles & Ardrossan

#### Svitzer

4 Victoria Road, Birkenhead  
 South Australia 5015  
 Phone (08) 8449 8466  
 Fax (08) 8449 1149

#### Tug Operations

Normal working hours are: 0730 hours to 1630 hours Monday to Friday

#### Availability

Tugs available for 18 hours on commitment of vessel to Berth (past Entrance Beacon), or Sail (tug's line to ship).

#### Ordering

Orders for tugs must be lodged with berthing applications via the Flinders Ports Client Services Officers/Marine Traffic no later than 1530 hours Monday to Friday excluding holidays.

#### Changes

- Prior to 1900 hours for following day
- Prior to 1630 hours for recall same day following earlier towage. No charge applies for change of orders prior to 1030 hours on Saturday for Sunday, Monday and Tuesday (if Monday public holiday)

#### Tugs

- Tarpan: 50T Bollard Pull
- Corsair: 43.3T Bollard Pull
- Tapir: 43.4T Bollard Pull
- Tingari: 60T Bollard Pull
- Burra: 60T Bollard Pull

## Port Lincoln

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### Port Lincoln Tugs Pty Ltd

Mobile 0428 256 644

Phone (08) 8682 2654

#### Tugs

- MT Kioloa: *40T Bollard Pull*
- MT Wiabuna: *20T Bollard Pull*
- Launch available to run lines

## Port Pirie

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### Port Adelaide Marine

Phone (08) 8449 2082

Mobile 0400 449 755

#### Tugs

- MT Lucinda: *27T Bollard Pull*

## Wallaroo

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### Port Adelaide Marine

Phone (08) 8449 2082

Mobile 0400 449 755

## Thevenard

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### Port Lincoln Tugs Pty Ltd

Phone (08) 8625 7051

Mobile 0400 402 241

#### Tugs

- MT Warren: *27T Bollard Pull*

## Klein Point

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#### Tug

- Available from Port Adelaide if required

## Whyalla

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### Svitzer – Port Adelaide Marine (as Agents)

Phone (08) 8449 2082

Mobile 0400 449 755

#### Tugs

- MT Taminga: *50T Bollard Pull*
- MT Marimba: *42T Bollard Pull*
- MT Wandilla: *28T Bollard Pull*
- MT Wooree: *42T Bollard Pull*

### Port Adelaide Marine

Phone (08) 8449 2082

Mobile 0400 449 755

#### Tugs

- MT Ungarra: *12T Bollard Pull*

## Labour Ordering Times

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Labour will only be booked when a berthing application is lodged with Flinders Ports 2 working days prior to the vessels arrival. Labour includes Mooring, Launches and Pilots.

## Port Adelaide

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Ordering Times: 0000-2400 hours

Alteration of Booking must be made during Normal Hours

Monday to Friday with at least 3 hours notice from the ordered time to avoid cancellation penalties.

Outside Normal Hours

- Saturday/Sunday/Public Holidays alteration of booking must be made with at least 5 hours notice of the ordered time to avoid cancellation penalties.

## Regional Ports

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0000-2400 hours

Ordering Times: Normal Hours

- Monday to Friday. Alteration of booking must be made with at least 3 hours notice from the ordered time to avoid cancellation penalties.

Ordering Times: Outside Normal Hours

- Labour ordering for weekends and public holidays must be completed by 3pm the preceding working day. Labour for Monday up to 12noon (or Tuesday upto 12 noon if Mon is a public holiday) must also be ordered by 3pm. Alterations\* may be made by giving Flinders Ports at least 5 hours notice to avoid cancellation penalties. Subsequent labour availability will be dependent on timely notification.

- \*Alterations made outside normal hours in regional ports incur a 1 hour labour fee for the supervisor to place new orders for labour.

# Handling of Dangerous Goods

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## Procedures for the Loading, Discharging, Transhipping of Dangerous Cargoes of Dangerous Goods Class 1 (i.e. Explosives).

All dangerous cargo details i.e. U.N. number, IMDG Code and description to be delivered to the Client Service Officers/Marine Traffic at least 48 hours before vessel arrival. The Client Services Officers/Marine Traffic will then advise the agent what precautions or actions are to be taken.

N.B. The handling and transport of dangerous cargoes will be in accordance with the Australian Standard AS3846-2005.

## Procedures for the Loading/Discharging/Transhipping of Dangerous Cargoes of Dangerous Goods Class 2, 3, 4, 5, 6, 8 or 9.

All dangerous cargo details i.e. U.N. number, IMDG Code and description to be delivered to the Client Services Officers/Marine Traffic at least 48 hours before vessel arrival by the ship's agent.

The Client Services Officers/Marine Traffic will then advise what precaution/action to be taken by ship/wharf/transportation. Class 1, Class 5 and Class 7 cargoes will be handled strictly in line with the Australian Standard AS3846-2005.

*U.N. number: United Nations Number*  
*IMDG Code: International Maritime Dangerous Goods*

# Stevedores

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## Capital P&O Logistics

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Berth 2, Port Pirie Wharf  
PO Box 946, Port Pirie  
South Australia 5540

Phone (08) 8633 2708  
Fax (08) 8363 0803  
Mobile 0419 009 216

## Normal Working Hours

- Working Hours are around the clock

## Ordering Times

### Monday to Saturday

- Labour must be ordered by 1545 hours for the following day

## DP World Adelaide

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### Containerised and Break-Bulk operations

PO Box 207, Port Adelaide BC 5015

Phone (08) 8248 9300

Fax (08) 8248 9370

### Operational Issues

Mobile 0417 813 473 or 0419 825 378

### Adelaide Container Terminal Outer Harbor 6 & 7 Berths

#### Working hours Monday to Sunday – Vessel Operations

- Day: 0600 – 1400
- Evening: 1400 – 2200
- Night: 2200 – 0600

#### Gate Operations Monday to Friday

- 0600 - 2200

### Labour pick-up procedures

#### Monday to Friday

- By 1200 hours day prior for weekends
- Indicate requirements: 1200 hours Friday

#### Weekends

- Indicate requirements by: Thursday prior
- Book and confirm requirements by: 1300 hours Friday prior

#### Public Holidays

Last ordinary working day prior to a public holiday and at the same time as weekend labour.

## P&O Ports Ltd

Berth 19, Ocean Steamers Road,  
Port Adelaide, South Australia 5015  
Phone (08) 8440 3900  
Fax (08) 8447 3183 or (08) 8241 0707

### Port Adelaide

All Cargoes, All Operations

#### Continuous (Nominal Working Hours)

- Day: 0800 – 1500
- Evening: 1500 - 2200
- Night: 2200 – 0800

1, 2, 3, 4 or 5 hour extension today & evening shifts available. *N.B. Early and late commencement times are available for all operators.*

### Regional Ports

All Cargoes

#### Continuous (Nominal Working Hours)

- Day: 0800 - 1500
- Evening: 1500 – 2200
- Night: 2200 – 0800

1, 2, 3, 4 or 5 hour extension today & evening shifts available. *N.B. Early and late commencement times are available for all operations.*

### Ordering times – All Ports

#### Monday to Friday

- 1400 hours the previous working day
- Monday labour is ordered on Sunday by 1400 (except public holiday Mondays)

Late labour requisitions may be expected (Other flexibilities are available)

#### Weekends and Public Holiday Mondays

- 1400 hours Friday

### Ordering labour

Port Adelaide, Port Giles, Wallaroo

(08) 8440 3900

(08) 8440 3903

Port Lincoln, Thevenard

(08) 8682 1900

0428 100 169

## Patrick Stevedoring

263A St Vincent Street  
Port Adelaide  
South Australia 5015  
Phone (08) 8447 5100  
Fax (08) 8447 4273  
A/Hours 0418 819 811

#### Normal Working Hours

- Day: 0700 – 1500
- Evening: 1500 – 2300
- Midnight: 2300 – 0700

*Day and Twilight shifts may be extended by 1, 2, 3 or 4 hours for any reason, whilst night shift may be extended by 1 or 2 hours.*

### Ordering Times

- Late requisitions may be accepted at the discretion of Management

#### Monday to Friday

- Labour to be ordered 1500 hours the previous working day
- Monday labour is ordered on Sunday by 1500 (except public holiday Mondays)

#### Weekends and Public Holiday Mondays

- Labour to be ordered prior to 1500 hours Friday

Confirmation time(s) will vary due to labour requirements and will be advised at time of ordering labour.

# Bulk Handling

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## P&O Ports Ltd

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Berth 19, Ocean Steamers Road,  
Port Adelaide, South Australia 5015  
Phone (08) 8440 3900  
Fax (08) 8447 3183 or (08) 8241 0707

### Port Adelaide

All Cargoes, All Operations

Continuous (Nominal Working Hours)

- Day: 0800 – 1500
- Evening: 1500 - 2200
- Night: 2200 – 0800

1, 2, 3, 4 or 5 hour extension today & evening shifts available. *N.B. Early and late commencement times are available for all operators.*

### Regional Ports

All Cargoes

Continuous (Nominal Working Hours)

- Day: 0800 - 1500
- Evening: 1500 – 2200
- Night: 2200 – 0800

1, 2, 3, 4 or 5 hour extension today & evening shifts available. *N.B. Early and late commencement times are available for all operations.*

### Ordering times – All Ports

Monday to Friday

- 1400 hours the previous working day
- Monday labour is ordered on Sunday by 1400 (except public holiday Mondays)
- Late labour requisitions may be expected (Other flexibilities are available)

Weekends and Public Holiday Mondays

- 1400 hours Friday

### Ordering labour

Port Adelaide, Port Giles, Wallaroo

(08) 8440 3900  
(08) 8440 3903

Port Lincoln, Thevenard

(08) 8682 1900  
0428 100 169

## Southern Wharf Services

a Viterra Company

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124-130 South Terrace, Adelaide  
PO Box 1169, Adelaide  
South Australia 5001  
Phone (08) 8385 8313 Kym Withey;  
Phone (08) 8304 5095 Colleen Booth  
Fax (08) 8425 0214

### Port Adelaide

Phone (08) 8447 3695  
Fax (08) 8447 3164

### Port Giles

Phone (08) 8852 8135  
Fax (08) 8852 8088

### Port Lincoln

Phone (08) 8683 1189  
Fax (08) 8683 1120

### Port Pirie

Phone (08) 8632 2805  
Fax (08) 8625 3215

### Thevenard

Phone (08) 8625 3369  
Fax (08) 8625 3215

### Wallaaroo

Phone (08) 8823 2238  
Fax (08) 8823 3125

### Port Adelaide

Working Hours

- Day shift: 0730 – 1430
- Evening shift: 1430 – 2130
- 24 hour loading available

**Thevenard, Port Lincoln, Port Giles,  
Port Pirie, Wallaroo**

Working Hours

- Day shift: 0800 – 1500
- Evening shift: 1500 – 2200
- 24 hour loading on request at  
Thevenard, Port Lincoln, Port Giles, Port  
Pirie, 24 hour loading available at  
Wallaaroo

PORT SERVICES

**Ordering of labour for shipping**

Southern Wharf Services Pty Ltd requests an order of labour for all shipping from the appropriate companies by 1400 hours on the normal workday prior to the day requested plus 1100 hours on Friday.

**Cancellation of labour –  
For the evening overtime****Cancellation time**

- No later than 1100 hours on the day that the overtime was required for shipping, in order that employees can be notified before their normal lunch time

**For the weekend or public holiday  
overtime**

- No later than 1 hour prior to the normal finishing time on the normal weekday prior to the weekend or public holiday

**Customs and Quarantine****Australian Customs Service**

220 Commercial Road, Port Adelaide  
South Australia, 5015  
Phone (08) 8447 9211  
Fax (08) 8447 9208  
National Customs Watch Freecall  
1800 061 800

**Monday to Friday**

- 0830 – 1700 hours

**Out-of-hours**

- National Communications Centre  
Phone (03) 9244 8973

**Callout for Boarding/Clearance**

- Available via Communications Centre

**Australian Quarantine and  
Inspection Service**

Sir Donald Bradman Drive,  
Export Park, Adelaide Airport  
South Australia 5950  
Phone (08) 8201 6000  
Fax (08) 8201 6111

**Monday to Friday**

- 0730 – 1700 hours

**Out-of-hours**

As required, contact (08) 8201 6054

**Callout for shipping**

- Any hour